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Children's Village Early Learning Center
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Dear LSSI Family Member,

Lutheran Social Services of Indiana is closely monitoring the COVID-19 situation in our area. Our leadership is working to ensure client services continue as we respond to current challenges faced by our clients, LSSI staff, and the community.

As the landscape rapidly changes, please be assured that we are updating our internal processes and client services to remain in line with the guidance and expertise provided through official sources such as the Center for Disease Control (CDC), Indiana State Department of Health (ISDH), Family and Social Services Administration (FSSA), Department of Children Services (DCS), The Substance Abuse and Mental Health Services Administration (SAMHSA), and the National Child Traumatic Stress Network (NCTSN).

We are making decisions and adapting services based on facts and data we have each day. We understand that through times of crisis, families we support are seeking guidance and assistance to navigate difficulties more than ever. We will continue to provide clear communication in the midst of this very fluid and quickly changing environment. We want to assure you that we are:

- Continually looking at ways to serve you most effectively.
- Adjusting services for the short term while planning for possible service changes over the next few months.
- Developing new ways to maintain services for those of you who rely on us, while keeping a safe and stable work environment for LSSI staff.
- Creating specific program information and tools for our staff and for the families we serve as we all navigate this challenge.

To help us communicate with our families, LSSI has created a COVID-19 specific webpage (www.lssin.org/covid19). Please bookmark this page and check it frequently for updates of the agency and program specific changes, as well as resources that we are using to understand COVID-19. It is our ultimate goal to continue to support each family to the best of our ability within the constraints of community health.

We are praying for our families, staff and communities during this difficult time. We are turning our worry into action, taking it step by step, minute by minute, knowing that His love for each one of us is steadfast and never fails.

In His name,

A handwritten signature in black ink that reads 'Angie Moellering'.

Angie Moellering
President & CEO

Lutheran Social Services of Indiana



HELP YOU NEED. HOPE YOU CAN TRUST.

www.lssin.org