



2021 Organizational Report

LSSI uses the Balance ScoreCard system throughout the organization to create a culture of accountability and to ensure alignment with our mission and focus of impact. Annually, we are excited to share these organizational outcomes with our delegate body.

LSSI's services impacted more than 6,180 individuals in 2021.

Upon the onset of the pandemic, our leadership worked to ensure client services continued as we responded to new challenges faced by our clients, staff and the community. As economic impacts continue, LSSI has seen an increase in the community's need and opportunities to partner to meet that need.

LSSI partnered with the City of Fort Wayne, Brightpoint, Catholic Charities, and United Way of Allen County to assist in disseminating a portion of \$8.8 million in rent and utility assistance for individuals and families at risk of homelessness due to COVID-19.

LSSI has maintained our partnership with The Lutheran Foundation, Fort Wayne Police, Parkview Health and the Department of Mental Health (DMHA) to provide wrap-around services for those in our community battling substance use disorder and their families. In 2021, LSSI implemented a recovery based financial management curriculum that addresses the specific barriers that are common for those in recovery to further promote movement toward economic stability.

Additionally, we have engaged in a partnership with Purdue Fort Wayne, Ivy Tech and United Way Allen County to establish Persistence Pays Off (PPO). PPO uses the same evidence-based practices to support students that we have been using for more than two decades in ECHO. Through PPO, we use these to assist first generation college students in addressing barriers and remain in school until degree completion.

Our impact is significant in the 16 counties. Outcomes are one way of articulating our impact. You, our delegates, donors and partners are the reason for incredible outcomes in the midst of such challenges. Your on-going prayer, support and giving is key to future outcomes and impact.