

You are the light of the world. A city set on a hill cannot be hidden. Nor do people light a lamp and put it under a basket, but on a stand, and it gives light to all in the house. In the same way, let your light shine before others, so that they may see your good works and give glory to your Father who is in heaven.

*Matthew 5:14–16*



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### Affiliations

Better Business Bureau  
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LCMS (Lutheran Church Missouri Synod)  
ELCA (Evangelical Lutheran Church in America)  
ICFBS (Indiana Coalition of Family Based Services)  
IAAU (Indiana Adoption Agencies United)  
Lutheran Housing Support  
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Paths to Quality

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ANNUAL REPORT | 2013

LUTHERAN SOCIAL SERVICES

# A letter from our president and CEO



## A Time to Reap and a Time to Sow

The past year at Lutheran Social Services was filled with successes and strategies—as well as planning and processing. Throughout this report, you'll read about our many successful outcomes, including the 100% graduation rate in our ECHO program. Make no mistake; we're thrilled with these accomplishments.

But we can't stop here. Even as we celebrate these achievements, we continue to develop highly intentional planning for our future. What can we do to make our impact through Children's Village last longer? Can we extend our reach to parents as well? How can we help families in each of our programs get as much education as possible, moving them forward in the job market and toward greater stability?

As we studied these questions over the past year, our board and key staff developed the following impact statement: To promote the overall health of our community, LSSI focuses on equipping willing families facing the most challenging obstacles with the skills necessary to make positive life choices as evidenced by advancement toward economic and family stability.

Throughout the coming months, we'll be using this statement as a guide to evaluate our program lines and their impact. Ultimately, I believe it will lead us to deeper outcomes, which in turn will attract more funding as we demonstrate lasting change for the people we serve.

Thank you for joining us in these efforts to make a real difference for the many people we reach throughout the community. Your support helps us provide the Hope they so desperately need.

Sincerely

Angela Moellering

## MISSION

Lutheran Social Services of Indiana expresses the love of Jesus Christ for all people through services that empower individuals and families to move toward social, emotional, and spiritual wholeness.

## OUR PROGRAMS

### ECHO (Education Creates Hope and Opportunity)

ECHO provides one-on-one, home- and school-based case-management services to pregnant and parenting teens.

#### 2013 ECHO outcomes

- 100 percent of ECHO teen parents graduated from high school or earned GEDs in the 2012–2013 school year.
- 94 percent increased their knowledge and use of parenting skills.

### Network for Safe Families (NSF)/Community Partners (CP)

Our case managers provide intensive one-on-one, in-home services that offer assistance to families.

### 2013 NSF/CP outcomes

- 97 percent of families showed improvement in their parenting skills.
- 88 percent of families increased their knowledge of financial matters.

### Adoption

We strive to create happy, healthy families. We are attentive to the well-being of the baby, the birth mother, and the adoptive parents.

#### 2013 Adoption outcomes

- 92 percent of birth mothers received prenatal care, improving outcomes for their infants at birth.
- A birth mother support group was formed to provide peer counseling, support, and encouragement to birth mothers that have placed a child for adoption.

### Cup of Kindness/Financial Education

Lutheran Social Services of Indiana offers supportive services through case management, financial education and/or assistance to help families move toward financial stability.

### 2013 Cup of Kindness outcomes

- 975 people were impacted through financial assistance, budgeting help, and prayer.
- 6,147 loaves of Justice Bread were sold and profits were used to serve families in need.

### Children's Village

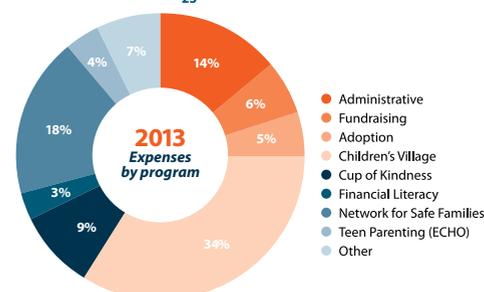
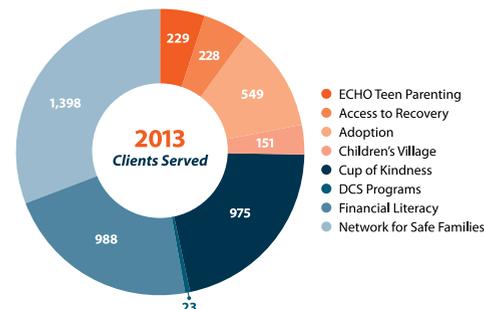
Children's Village is a state-of-the-art learning center that strives to meet children's developmental needs while promoting school readiness using the HighScope Curriculum.

#### 2013 Children's Village outcomes

- Over 90 percent of children enrolled gained at least one level of growth in Language and Literacy and Social Relationships categories using our HighScope Assessment tool, Child Observation Record (COR).
- More than 100 faith-based lessons were taught to the children at Children's Village.

The Lutheran Social Services of Indiana Annual Report for fiscal year 2013 includes current board members and an overview of expenditures.

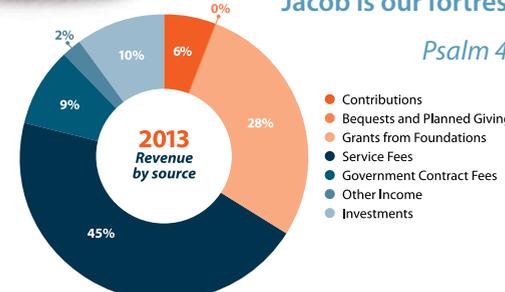
**Client Statistics | 5,294 individuals impacted and advanced toward economic and family stability.**



- Multiple Users of LSSI Services - 357
- Financial Literacy Lessons - 1,678
- Volunteers - 77
- Volunteer Hours - 5,898

The LORD of hosts is with us; the God of Jacob is our fortress.

Psalm 46:7



## Client Demographics

Clients served below the poverty level

